<u>Informed Consent for Telemedicine Services Provided by Ivy Pediatrics, PA</u> (dba Pediatrician on Demand)

Patient Authorization for Payment of Non-Covered Services:

This service may not be considered a "covered benefit" under your health insurance plan and as such, your insurance may not pay for this service.

We will submit the claim to your insurance as a courtesy.

On your Explanation of Benefits (EOB) it may say that payment is zero, patient responsibility is zero, and that the service should have been done in a different setting.

By agreeing to the terms and the conditions and proceeding with the telemedicine visit, I agree to pay for services that are not otherwise covered under my insurance plan. I also hereby agree in advance, to accept full financial responsibility for all costs associated with this medical service. I agree to pay the amount based on the level of service listed on PediatricianOnDemand.com directly to Ivy Pediatrics, PA.

Telemedicine involves the use of electronic communications to enable health care providers at different locations to share individual patient medical information for the purpose of improving patient care. The information may be used for diagnosis, therapy, follow-up and may include any of the following:

- · Patient medical records
- Medical images
- Live two-way audio and video

Electronic systems used will incorporate network and software security protocols to protect the confidentiality of patient identification and imaging data and will include measures to safeguard the data and to ensure its integrity against intentional or unintentional corruption.

Expected Benefits:

- · Improved access to medical care by enabling a patient to initiate a visit and consult a healthcare practitioner at distant/other sites.
- · More efficient medical evaluation and management.

Possible Risks:

As with any medical procedure, there are potential risks associated with the use of telemedicine. These risks include, but may not be limited to:

- · In rare cases, information transmitted may not be sufficient (e.g. poor resolution of images) to allow for appropriate medical decision making by the physician;
- Delays in medical evaluation and treatment could occur due to deficiencies or failures of the equipment;
- · In very rare instances, security protocols could fail, causing a breach of privacy of personal medical information;
- · In rare cases, a lack of access to complete medical records may result in adverse drug interactions or allergic reactions or other judgment errors;

By agreeing to this form, I understand the following:

- 1. I understand that the laws that protect privacy and the confidentiality of medical information also apply to telemedicine, and that no information obtained in the use of telemedicine, which identifies me, will be disclosed to researchers or other entities without my consent.
- 2. I understand that I have the right to withhold or withdraw my consent to the use of telemedicine in the course of my care at any time, without affecting my right to future care or treatment.
- 3. I understand that I have the right to inspect all information obtained in the course of a telemedicine interaction, and may receive copies of this information for a reasonable fee.
- 4. I understand that a variety of alternative methods of medical care may be available to me, and that I may choose one or more of these at any time. My provider has explained the alternatives to my satisfaction.
- 5. I understand that it is my duty to inform my provider of electronic interactions regarding my care that I may have with other healthcare providers.
- 6. I understand that I may expect the anticipated benefits from the use of telemedicine in my care, but that no results can be guaranteed or assured.

Patient Consent To The Use of Telemedicine

I have read and understand the information provided above regarding telemedicine, have discussed it with my physician or such assistants as may be designated, and all of my questions have been answered to my satisfaction. I hereby give my informed consent for the use of telemedicine in my medical care.